

Quick Start Manual

truflo®

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UltraFlo-500

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Read the user's manual carefully before starting to use the unit. Producer reserves the right to implement changes without prior notice.

Safety Information

- De-pressurize and vent system prior to installation or removal
- Confirm chemical compatibility before use
- DO NOT exceed maximum temperature or pressure specifications
- ALWAYS wear safety goggles or face-shield during installation and/or service
- **DO NOT** alter product construction

Warning | Caution | Danger

Indicates a potential hazard. Failure to follow all warnings may lead to equipment damage, or failure, injury, or death.

Do Not Use Tools

Use of tool(s) may damage produced beyond repair and potentially void product warranty.

Intended Use

The UltraFlo® ultrasonic flow meter should only be used for measuring the flow of pure, homogeneous liquids - it is not intended for use in medical applications!

The volume flow meter **UltraFlo®** is built in accordance with industry standard EN 61010 regulations (corresponds to VDE 0411 "Safety specifications for electrical measurement, control and laboratory devices").

The manufacturer is not responsible for improper use, losses of work caused by either direct or indirect damage, and for expenses incurred during installation or use of the flow meter.

The manufacturer is not liable for any injury, damage or harm due to inappropriate or unintended use or modifications of the flow meter. Conversions and/or changes to the flow meter may only be made, if they are expressly performed in accordance with the operating instructions in this operating manual.

Personnel for Installation, Commissioning, and Operation

All operations described in this instruction manual (i.e. assembly, electrical installation, commissioning and maintenance of the flow meter) must be carried out only by trained personnel or an accredited person. The qualified personnel must have read and understood the operating instructions in this manual and must follow said instructions accordingly.

The installer has to ensure that the flow meter is correctly connected according to the electrical connection diagrams in this operating manual.

Serious injury or death from electric shock may occur if wiring, installation, disassembly or removal of wires is performed while electrical power is energized.

Warranty and post warranty service must be exclusively carried out by the manufacturer.

Product Description

The **Truflo® UF-500** series clamp-on ultrasonic flow meters are easy to install with exceptional long life performance and they require no alteration to current piping configurations.

The sensor sends over 50 pulses/sec in order to provide accurate measurement of liquid flow rates in full pipes and can be used in low pressure systems.

Features

- Wide Dynamic Flow Range
- High Accuracy
- Pipe Sizes ½ 10"
- O Lightweight
- Excellent External Corrosion Resistance
- ONO Contact with Liquid
- No Moving Parts
- O Data Logging (day | month | year)
- Suitable for RO | DI Systems
- Simple Programming & Installation









Technical Specifications

General						
Operating Range	0.3 – 15 ft/s	0.1 – 5 m/s				
Pipe Size Range	¹ / ₂ - 10"	DN15 – DN250				
T	32 to 122°F	0 to 50°C				
Temperature Range	32 to 302°F (HT model)	0 to 150°C (HT model)				
Repeatability	±0.8% of max. range	@ 25 °C (77 °F)				
Linearity	±2.0% of max. range	@ 25 °C (77 °F)				
Output	Pulse 4-20mA RS485					
Viscosity Range	10 cPs Max.					
Materials						
Sensor Body	Teflon [®] Epoxy Coated Aluminum					
Electrical						
Power Supply	24 VDC					
Connection	M12					
Display						
OLED 128 * 64 Dot Matrix						
Totalizer Units						
6-Digit Accumulator						
Standards & Approv	als					
CE FCC RoHS Com	pliant					

Measuring Points



Example: Measuring points of a calibrated UltraFlo® UF-500

Working Principle



Other Considerations

Ensure Proper Installation

Proper installation plays a crucial role in ensuring the accuracy of the UF-500 flow meter. Any errors or misalignments during installation can lead to inaccurate measurements. The UF-500 is designed with ease of installation in mind. Installation time is typically less than two minutes.

Installation Location

Selecting an appropriate location away from disturbances such as bends, valves, or pipe irregularities is essential as it will effect the flow profile (see Page 17).

Flow Profile

The flow profile refers to the velocity distribution across the pipe's cross-section. If the flow profile is not uniform, the accuracy of the ultrasonic flow meter can be compromised. Factors such as bends, valves, or obstructions in the pipe can cause variations in the flow profile. The flow meter's accuracy can be improved by ensuring a smooth and fully developed flow profile (see Page 17).

Transducer Care

The transducers are the key components of an ultrasonic flow meter that emit and receive ultrasonic signals. The transducer surface should be free from air bubbles, dirt, or deposits which can interfere with the ultrasonic signal. Ensure that the pipe surface is clean and smooth.

Signal Interference

External factors can introduce signal interference, affecting the flow meter's accuracy. Electrical equipment, nearby machinery, or electromagnetic fields can disrupt the ultrasonic signals. Shielding the flow meter from these interferences or relocating it to a less disruptive environment can help mitigate inaccuracies caused by signal interference.

Pipe Conditions and Material

The condition and material of the pipe through which the liquid flows can impact the accuracy of the ultrasonic flow meter. Irregularities in the pipe, such as corrosion, scaling, or rough surfaces, can cause signal reflections or attenuations, leading to inaccuracies. It is important to regularly inspect the pipe and address any issues promptly to maintain accurate measurements.

Model Selection

UltraFlo [®] 500 — Clamp-On Ultrasonic Flow Meter						
Size	Part Number	Material				
¹∕2"	UF500-A-15	Teflon [®] Epoxy Coated Aluminum				
3/4"	UF500-A-20	Teflon [®] Epoxy Coated Aluminum				
1"	UF500-A-25	Teflon [®] Epoxy Coated Aluminum				
1 ½"	UF500-A-40	Teflon [®] Epoxy Coated Aluminum				
2"	UF500-A-50	Teflon [®] Epoxy Coated Aluminum				
3"	UF500-A-80	Teflon [®] Epoxy Coated Aluminum				
4"	UF500-A-100	Teflon [®] Epoxy Coated Aluminum				
6"	UF500-A-150	Teflon [®] Epoxy Coated Aluminum				
8"	UF500-A-200	Teflon [®] Epoxy Coated Aluminum				
10"	UF500-A-250	Teflon [®] Epoxy Coated Aluminum				

Add Suffix -'P' - Pulse Output 'HT' - High Temperature



Corrosion-Free Instrumentation Equipment[™]



Outside Dimension

Dipo/	ASME/ANSI	1/2"	3/4"	1"	1 ¼"	1½"	2"	2½ "	3"	4"	6"	8"	10"
Tube	OD min.	16.5	22	32	38	48	58	72	86	108	142	196	250
Size	OD	20	25	32	40	50	63	75	90	110	160	200	250
(mm)	OD max.	23	28	35	45	54	64	78	92	116	169	223	277

Minimum Flow Range

Size AS	ME/ANSI	1⁄2"	3/4"	1"	1 ¼"	1½"	2"	2½"	3"	4"	6"	8"	10"
	0.03m/s	0.57	0.88	1.45	2.26	3.53	5.61	7.95	11.45	17.1	303	530	867
Flow	0.5m/s	9.4	14.7	24.1	37.7	58.9	93.5	132.5	190.9	285.1	505	884	1445
Range (L/min)	1.5m/s	28.3	44.2	72.4	113.1	176.7	280.5	397	572.6	855.3	1600	2651	4336
,	5m/s	94.2	147.2	241.2	376.9	588.9	934.9	1325.4	1908.5	2851	5055	8838	14454
	0.03m/s	0.15	0.23	0.38	0.6	0.93	1.48	2.1	3.03	4.52	80.04	140.01	229.04
Flow	0.5m/s	2.48	3.88	6.37	9.96	15.56	24.7	35	50.43	75.32	133.41	233.53	381.73
(Gal/min)	1.5m/s	7.48	11.68	19.13	29.88	46.68	74.1	104.88	151.27	225.95	422.68	700.32	1145.45
(***,)	5m/s	24.89	38.89	63.72	99.57	155.57	246.97	350.13	504.17	753.15	1335.39	2334.75	3818.34



Dimensions









Pipe OD : 8" - 10"

Model	Pipe OD	OD Range	A (mm) Max.	B (mm)	C (mm)
UF500-15	1/2"	16.5 - 23	86 (Max.)	58	106
UF500-20	3/4"	22 - 28	86 (Max.).	58	106
UF500-25	ייך	32 - 35	91 (Max.)	58	106
UF500-40	11⁄2"	48 - 54	110 (Max.)	78	106
UF500-50	2"	58 - 64	126 (Max.)	91	130
UF500-80	3"	86 - 92	154 (Max.)	119	150
UF500-100	4"	108 - 116	177 (Max.)	143	174
UF500-150	6"	158 - 169	199	212	205
UF500-200	8"	196 - 223	253	266	263
UF500-250	10"	250 - 277	307	320	276



Components



Installation and Connection





Display Example



Keypad Functions

Follow these guide lines when using the Flow Meter Keypad :

Press 🔞 to Enter Setup Menu or to Return to previous menu during programming.
Press 🚺 🚺 to Select system options.
Press 🚺 to Move to the Next Digit.
Press 👔 to Modify Digits (0-9).
Press 🔁 to Display Different System Options or to Confirm Selection.

Powering ON

When connected to a VDC Power Supply, the UltraFlo® UF-500 will begin to run a self-diagnosis program.

Signal Quality (SQ Value)

SQ value is short form for Signal Quality. It indicates the level of the signal detected.

SQ value is indicated by numbers from 0-99.

"00" is the minimum signal that could be detected and "99" represents the maximum.

Normally, the transducer position should be adjusted repeatedly and coupling compound should be checked frequently until the signal quality detected is as strong as possible.





Main Display Layout





Display Features

(Refer to Page 7 for Keypad Functions)

STEPS	DISPLAY	OPERATION
→ 1 Main Display •	SQ 99 12:30:18 3.368 GPM Net 768.89 GAL	 When powered on, digits will appear : Flow Rate Totalizer. Signal Quality (SQ) & Time.
2 Totalizer	Runtime 216h Day 79.068 GAL Mth. 3839.8 GAL Year 3768 GAL	Runtime Daily Flow Total Monthly Flow Total Yearly Flow Total.
3 Flow Rate S.TOT Totalizer	SQ 99 12:30:18 3.368 GPM S.ToT 23.89 GAL	Flow Rate S.ToT Totalizer.
4 Flow Rate Velocity Net Total. ►	SQ 99 12:30:18 Vel 1.069 f/s Flow 3.339 GPM Net 768.89 GAL	Velocity Flow Rate Net Totalizer.
5 Velocity Net Totalizer >	20-03-18 12:30 1.868 f/s Net 768.89 GAL	Press 🚯 to Display Velocity Net Totalizer . Press 👔 to Return to Previous Menu.

Setup Menu

STEPS	DISPLAY	OPERATION
→ 1 Main Display →	SQ 99 12:30:18 3.368 GPM Net 768.89 GAL	 When powered on, digits will appear : Flow Rate Flow Total Signal Quality & Time.
2 Setup Menu	Setup menu	Press M to Display Setup menu . Using the 📢 🕇 buttons, the following options are available :
	 Pipe parameter System setting Calibration Output setting History data 	 0. Pipe parameter 1. System setting 2. Calibration 3. Output setting 4. History data



Pipe Parameter Setup Menu

(Refer to Page 7 for Keypad Functions)

STEPS	DISPLAY	OPERATION
▶ 1 Setup Menu ►	Setup menu 0. Pipe parameter 1. System setting 2. Calibration 3. Output setting 4. History data	Press M to Display Setup menu . Select " 0. Pipe parameter ", then Press 🕗.
2 Pipe Parameter		 Outer diameter : Press to modify and Use to change digits and to move to the next digit. Press to confirm new outer diameter. Outer diameter 32.00 mm 1. Wall thickness : Press to modify and Use to change digits and to move to the next digit. Press to modify and Use to change digits and to move to the next digit. Press to confirm new wall thickness. Wall thickness 2.00 mm 2.00 mm
	 Q. Outer diameter Wall thickness Material Fluid type 	2. Material : Press @ and Use @ @ to choose between displayed options. Press @ to confirm selection. Material Material 0. PVC 0. PVC 1. Carbon Steel 2. Steel 2. Steel 5. PFA 3. Fluid type : Press @ and Use @ @ to choose between displayed options. Press @ and Use @ @ to choose between displayed options. Press @ to confirm selection. Fluid type 0. Water 1. Sea Water 2. Oil 3. Other



System Setting Setup Menu

(Refer to Page 7 for Keypad Functions)

STEPS	DISPLAY	OPERATION
> 1 Setup Menu >	Setup menu 0. Pipe parameter 1. System setting 2. Calibration 3. Output setting 4. History data	Press M to Display Setup menu . Use € to Select " 1. System setting ", then Press 🕑.
		 0. System unit : Press and Use ↓ to choose between displayed options. Press to confirm selection. System unit Metric Metric English 1. Flow rate unit : Press and Use ↓ to choose between displayed options. Press to confirm selection.
2 System Setting •	System Setting System unit Flow rate unit Total unit Total RESET Time set System lock System INFO Display dir. Damping Display format	Flow rate unit 0. m3/h 2. GPM 2 GPM 2. Total unit : Press (a) and Use (b) (b) to choose between displayed options. Press (c) and Use (c) (b) to choose between displayed options. Press (c) to confirm selection. Total unit 2. GAL 3. Total RESET : Press (c) to Reset Parameters.
		Total RESET Total RESET ENT TO RESET ENT TO continue 4. Time set : Press I to modify and Use I to select digits and I to move to the next digit. Press I to confirm new set time. Press I to confirm new set time. yy-mm-dd hh:mm 24-06-20 12:30 When modifying, the default is 30 seconds. Generally, it is unnecessary to modify date & time as the system is equipped with a highly reliable perpetual calendar chip.



STEPS	DISPLAY	OPERATION			
<u>↑</u>		5. System lock :			
		System unlocked ENT key word ENT key word ENT to lock 0000 System locked OK			
		System locked ENT key word ENT key word			
		ENT to unlock 0000 System unlocked OK			
		When the system is locked, any modifications to the system are prohibited, but the parameter is still readable.			
		6. System INFO : Press 🕑 5 times to enter Manual Totalizer.			
		System INFO Manual Totalizer Manual Totalizer Flowmeter ENT To Start ENT To Stop SN-30001399 0.00000 m3/h 0.00000 m3/h			
		V1.38 SQ 0 0.0000 L SQ 0 0.0000 L			
		The displayed serial number (SN) of the meter is only assigned to each flow meter ready to leave the factory. The factory uses it for files setup and for management by the user.			
¥		Manual totalizer is a seperate totalizer used for flow measurement and calculation.			
2 System Setting		7. Display dir :			
	System Setting D . System unit	The display direction of the screen can be inverted by a 180° rotation.			
	1. Flow rate unit	Press 🕑 and Use 🚺 💽 to choose between displayed options.			
	 Total unit Total RESET 	Press 🕑 to confirm selection.			
	 Time set System lock System INFO Display dir 	Display dir. 0. Normal 1. Inversion			
	8. Damping	8 Damping			
	9. Display format	When the flow regime is unstable and the display value changes greatly, damping can be set to adjust the measurement response speed of the product (unit is in secs.).			
		Press 🕑 to modify and Use 🕦 to change digits and 🕚 to move to the next digit.			
		Press 🕑 to confirm new damping.			
		Damping Damping 000 000			
		9. Display format :			
		Press 🕑 and Use 🕚 🚯 to choose between displayed options.			
		Press 🕑 to confirm selection.			
		Display format Display format 0. x 0.001 1. x 0.001 2. x 0.1 3. x 1			
		The display digit of the measured value can be set through the zoom function. It is displayed after the decimal point by default 3 digits.			
		You can choose to display 2 digits after the decimal point, one digit after the			
To Previous Page		decimal point and 0 digits after the decimal point.			



Calibration Setup Menu (Refer to Page 7 for Keypad Functions) DISPLAY OPERATION STEPS Setup Menu Setup menu Press M to Display Setup menu. Calibration Use 🕔 to Select "2. Calibration", then Press 🥥 ्र म 3. Output setting 4. History data Calibration 0. Scale factor : Refers to the ratio between the "actual value" and "reading value". For example, when the measurement is 2.00 and it is indicated at 1.98 on the instrument, the scale factor reading is 2/1.98. This means that the best scale factor constant is 1.01. Press 🕗 to modify and Use 🕦 to change digits and 🕔 to move to the next digit. Press 🕘 to confirm new scale factor. Scale factor Scale factor 1.000 4-20mA CAL : 1. Check if the current loop has been calibrated before leaving the factory. Press 🕗 to correct. Use 🕦 | 🕔 to change new values. 2549<mark>2</mark> Calibration **D**. Scale factor 455<mark>5</mark> 3. Lowflow cut • Press 🕑 twice to switch between 4mA & 20mA, and at the same time, check with an ammeter to verify that Current Loop output displays values. · It is is necessary to re-calibrate the current loop if over the permitted tolerance. The displayed value has no meaning, but is only used for internal records. · Check the displayed value of ammeter (multimeter). 2. Set zero : Press 🕗 to choose Ent or Reset. Use 🕓 | 🚹 to move between the two options. Press 🕗 to Reset the Zero Point which was set by the user. Set zero Waiting . . . Ent To set zero SQ 88 Reset zero Set zero Ent To set zero Enter To Reset Reset zero After setting, return to the main interface to see that the flow is "O". If you return to the main interface and the flow is not "0", the setting was unsuccessful and you should check whether the installation is correct or not.

From Next Page



STEPS	DISPLAY	OPERATION
↑ I		3. Low flow cut :
		Flow rate falls below the low flow cutoff value.
		Press 🕑 to modify. Use 🕦 to change digits and 💽 to move to the next digit.
		Press 🕑 to confirm.
		Lowflow cutLowflow cut0.0500m/s105000m/s
		This function can prevent that when the pump stops working and the liquid flows at a low speed in the pipe, data accumulation error caused by continuous reading of flow meter. Input is generally recommended 0.05m/s as the low flow cut-off point (Plastic Version). The low flow cut-off value is independent of the measurement results.
		Generally, pipes made of SS304 or SS316 with wall thickness of more than 2mm will receive false signals due to the interference of pipe wall signals. It is recommended that the low flow rate be cut off at 0.08m/s or above (Stainless Steel Version).
		4. Manual zero :
		Press 🕑 to modify. Use 🕦 to change digits and 💽 to move to the next digit.
	Calibration	Press 🕑 to confirm.
2 Calibration	 Scale factor 4-20mA CAL Set zero Lowflow cut 	Manual zeroManual zero0.000GPM0.0000.000GPM
	 Manual zero Hi AGC Negative flow 	This method is not commonly used and is only suitable for experienced operators. Manually input the value and add it to the measured value to obtain the actual value.
		5. Hi AGC :
		Press 🕘 and use 🚯 🕥 to move between OFF and ON.
		Press 🕑 to confirm selection.
		Hi AGC Hi AGC 0. OFF 1. ON
		High gain switch used to amplify pipes when weak signals are detected.
		6. Negative flow :
↓		Turn 'ON' if the flow is opposite to the direction indicated in the flow meter.
		Press 🕘 and use 🚯 🌖 to move between ON and OFF.
		Press 🕑 to confirm selection.
To Previous Page		Negative flow0. ON1. OFF



Output Setting Setup Menu

(Refer to Page 7 for Keypad Functions)





STEPS	DISPLAY	OPERATION
2 Output Setting	Output Setting M . RS485 Setup 1. 4-20mA range 2. Alarm value 3. OCT output 4. OCT multiplier	OCT Wiring Diagram :

Data Logging Setup Menu

STEPS	DISPLAY	OPERATION
→ 1 Setup Menu →		Press M to Display Setup menu.
	Setup menu 0. Pipe parameter 1. System setting 2. Calibration 3. Output setting 4. History data	 Use to Select "4. History data", then Press . 0. Pipe parameter 1. System setting 2. Calibration 3. Output setting 4. History data
		0. By Day : Display flow total for days. Day 00-23-10-17 FTD 55.174 GAL Use € € to scroll between days.
2 History Data	History data 1 By Day 1. By Month 2. By Year	 By Month : Display flow total for months. Month 00-23-10- FTM 55, 174 GAL Use () () to scroll between months. By Year : Display flow total for years. Year 00-20232 FTY 55, 174 GAL
		Use 🕑 🌒 to scroll between years.



Installation Positions





Warranty, Returns and Limitations

Warranty

Icon Process Controls Ltd warrants to the original purchaser of its products that such products will be free from defects in material and workmanship under normal use and service in accordance with instructions furnished by Icon Process Controls Ltd for a period of one year from the date of sale of such products. Icon Process Controls Ltd obligation under this warranty is solely and exclusively limited to the repair or replacement, at Icon Process Controls Ltd option, of the products or components, which Icon Process Controls Ltd examination determines to its satisfaction to be defective in material or workmanship within the warranty period. Icon Process Controls Ltd must be notified pursuant to the instructions below of any claim under this warranty within thirty (30) days of any claimed lack of conformity of the product. Any product repaired under this warranty will be warranted only for the remainder of the original warranty period. Any product provided as a replacement under this warranty will be warranted for the one year from the date of replacement.

Returns

Products cannot be returned to Icon Process Controls Ltd without prior authorization. To return a product that is thought to be defective, go to www.iconprocon.com, and submit a customer return (MRA) request form and follow the instructions therein. All warranty and non-warranty product returns to Icon Process Controls Ltd must be shipped prepaid and insured. Icon Process Controls Ltd will not be responsible for any products lost or damaged in shipment.

Limitations

This warranty does not apply to products which:

- 1. are beyond the warranty period or are products for which the original purchaser does not follow the warranty procedures outlined above;
- 2. have been subjected to electrical, mechanical or chemical damage due to improper, accidental or negligent use;
- 3. have been modified or altered;
- 4. anyone other than service personnel authorized by Icon Process Controls Ltd have attempted to repair;
- 5. have been involved in accidents or natural disasters; or
- 6. are damaged during return shipment to Icon Process Controls Ltd

Icon Process Controls Ltd reserves the right to unilaterally waive this warranty and dispose of any product returned to Icon Process Controls Ltd where:

- 1. there is evidence of a potentially hazardous material present with the product;
- 2. or the product has remained unclaimed at Icon Process Controls Ltd for more than 30 days after Icon Process Controls Ltd has dutifully requested disposition.

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For additional product documentation and technical support visit:

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